



## CONTINGENCY PLAN



ANTARCTICA XXI carries out Antarctic air-cruises since 2003. The experience of these years has allowed developing a profound knowledge of the delicate coordination between the air and the sea operation in an extreme environment as Antarctica.

It is important considering that until present no air-cruise has ever been cancelled due to the impossibility to fly to Antarctica, and that the longest delay ever suffered has been 2 days. Consequently, ANTARCTICA XXI is able to estimate that the chances that an Antarctic flight suffers 1 day delay are very low, about 5%-10%.

However, in the light of these considerations, in the unlikely event that the flight to Antarctica cannot take place due to unfavourable conditions either at point of origin and/or destination, ANTARCTICA XXI has established a Contingency Plan, applying from Day 2 the Travel Program corresponding to each voyage.

### CONTINGENCY PLAN FOR THE CLASSIC ANTARCTICA AIR-CRUISE

From Day 2 to Day 6 every effort will be made to transport passengers to Antarctica taking into consideration their safety and the safety of the aircraft. In case such efforts are not successful, the daily program described hereby will apply:

- Day 2** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.
- Day 3** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.
- Day 4** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.
- Day 5** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.
- Day 6** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.
- Day 7** Breakfast. Transfer to Punta Arenas airport in time for connecting flights. End of the Contingency Plan.

**N.B.** *If on Day 6, ANTARCTICA XXI will not be able to transport passengers to Antarctica, Antarctica XXI will refund to each passenger 40% of the total cost of the Travel Program. Refunding will take place at ANTARCTICA XXI's earliest convenience and will release Antarctica XXI from any further liability.*

**Return flight** In case of a delay on the return flight to Punta Arenas from Antarctica, passengers on board the ship will continue cruising to nearby places until the return flight to Punta Arenas is authorized. Full board and all excursions are included. No refunding for whatever reason is foreseen.





**CONTINGENCY PLAN FOR  
THE ANTARCTICA  
EXPRESS AIR-CRUISE**

In case of a delay on the return flight to Punta Arenas from Antarctica, passengers on board the ship will continue cruising to nearby places until the return flight to Punta Arenas is authorized. Full board and all excursions are included. No refunding for whatever reason is foreseen.

**CONTINGENCY PLAN FOR  
THE ANTARCTIC  
EXPERIENCE AIR-CRUISE**

From Day 2 to Day 5 every effort will be made to transport passengers to Antarctica taking into consideration their safety and the safety of the aircraft. In case such efforts are not successful, the daily program described hereby will apply:

**Day 2** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.

**Day 3** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.

**Day 4** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.

**Day 5** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.

**Day 6** Guided tour to sites of historic and wildlife interest close to Punta Arenas. Lunch is included. Dinner and lodging in Punta Arenas or in the surrounding area.

**Day 7** Transfer to Ushuaia. Lunch is included. Dinner and lodging in Ushuaia.

**Day 8** Breakfast. End of the Contingency Plan.

**N.B.** *If on Day 5, ANTARCTICA XXI will not be able to transport passengers to Antarctica, Antarctica XXI will refund to each passenger 40% of the total cost of the Travel Program. Refunding will take place at ANTARCTICA XXI's earliest convenience and will release Antarctica XXI from any further liability.*

**AIRCRAFT FOR  
ANTARCTIC FLIGHTS**



Keeping in mind that safety is the paramount concern on any Antarctic voyage, ANTARCTICA XXI informs its passengers that all efforts will be made to fulfil the flights between Punta Arenas and Frei Station, or vice versa, with the aircraft foreseen to this end. However, ANTARCTICA XXI reserves the right to fly a substitute aircraft, in case of unfavourable conditions or other factors beyond ANTARCTICA XXI's control, either at point of origin and/or destination, which may put at risk the safety of the air operation. The use of a substitute aircraft will be carried out exclusively and absolutely according to ANTARCTICA XXI's judgement. It is understood that such decision will be made with regard to improving the safety of the flight, and in the best interests of all the passengers.

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